3623 *TFW*

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0001/PTO Rev. 10/95	U.S. Department of Commerce Patent and Trademark Office	Application Number	09/782,677
TRANSMITTAL FORM *(to be used for all correspondence during pendency of filed application)*		Filing Date	February 12, 2001
		First Named Inventor	Mark C. Pace
		Group Art Unit Number	3623
		Examiner Name	JONATHAN G. STERRETT
Total Number of Pages in This Submission	**19**	Attorney Docket Number	19538-05784

ENCLOSURES *(check all that apply)*

☐ Fee Transmittal Form (in duplicate)	☐ Issue Fee Transmittal
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☐ Response to Notice to File Missing Parts	[ ] Sheet(s) of Figure(s) [ ]
☐ Assignment & Recordation Cover Sheet	☐ Appeal Communication to Board of Appeals and Interferences
☐ Declaration (copy)	
☐ Power of Attorney	☐ Appeal Communication to Group *(Appeal Notice, Brief, Reply Brief)*
☐ Application Data Sheet	
☐ Information Disclosure Statement & PTO/SB/08A	☐ Certified Copy of Priority Document(s)
☐ Copies of ____ Cited References	☐ After Allowance Communication to Group
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REMARKS:

SIGNATURE OF ATTORNEY OR AGENT

Signature:	*[signature]*		
Attorney/Reg. No.:	Robert A. Hulse. No. 48,473	Dated:	November 29, 2005

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19538/05784/SF/5155996.1

IN THE UNITED STATES

PATENT AND TRADEMARK OFFICE

APPLICANTS: Mark C. Pace & Thomas W. Cook

APPLICATION NO.:   09/782,677

FILING DATE: February 12, 2001

TITLE: AUTOMATED SERVICE SCHEDULING SYSTEM BASED ON CUSTOMER VALUE

EXAMINER: Jonathan G. Sterrett

GROUP ART UNIT: 3623

ATTY. DKT. NO.:   19538-05784

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Robert A. Hulse, Reg. No. 48,473

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AMENDMENT C

Sir:

In response to the Office Action mailed November 2, 2005, please amend the above-referenced application as indicated in the following pages.